



## CRITICAL THINKING, SELF-CONFIDENCE, AND CLINICAL DECISION-MAKING IN MANAGING PATIENT DETERIORATION EVENTS AMONG MEDICAL SURGICAL STAFF NURSES IN SELECTED HOSPITALS IN MANILA

Mark John S. Catalo

Institute of Health Sciences and Nursing, Far Eastern University, Manila

Email: [mcatalo@feu.edu.ph](mailto:mcatalo@feu.edu.ph)

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**ABSTRACT:** *Purpose: This study aimed to determine which nurse-related factors, specifically critical thinking, self-confidence, and selected demographic characteristics, significantly predict the clinical decision-making of medical-surgical nurses when managing patient deterioration. Background: Patient deterioration in medical-surgical units poses a serious challenge to patient safety, often requiring prompt and sound clinical decision-making from nurses. While critical thinking and self-confidence are believed to influence nurses' decisions, few empirical studies have examined their predictive role, particularly in the Philippine hospital context. Method: A predictive correlational research design was employed. Data were collected from 290 medical-surgical staff nurses working in selected level 2 and level 3 hospitals across Manila. Standardized instruments were used to measure critical thinking (CTSAS), self-confidence (Hicks Scale), and clinical decision-making (CDMNS). Multiple linear regression (MLR) was used to identify significant predictors of clinical decision-making. Results: The ten-variable full model significantly predicted clinical decision-making,  $F(10, 273) = 47.6, p < .001$ , with an adjusted  $R^2$  of 0.677. A four-factor reduced model, consisting of critical thinking, self-confidence, prior rotation in non-medical-surgical units, and previous rapid response team (RRT) training, retained similar explanatory power (adjusted  $R^2 = 0.676$ ). Specifically, clinical decision-making scores increased with higher critical thinking ( $b = 0.280, p < .001$ ), self-confidence ( $b = 1.124, p < .001$ ), non-MS unit experience ( $b = 4.502, p = .005$ ), and prior RRT training ( $b = 6.196, p < .001$ ). Conclusion: The study confirms that critical thinking and self-confidence are significant predictors of nurses' clinical decision-making during patient deterioration events. Contextual factors, such as prior rotations and RRT-related training, also enhance decision-making capacity. These findings emphasize the need for structured education and training programs that cultivate cognitive competence and experiential preparedness among medical-surgical nurses. Implications: Nursing practice should incorporate simulation-based learning, mentorship, and scenario-based training to enhance nurses' critical thinking and confidence. Nurse educators and hospital administrators are encouraged to provide diverse clinical exposure and continuous professional development to strengthen decision-making skills vital for early recognition and management of patient's deterioration.*

**KEYWORDS:** Clinical decision-making, critical thinking, medical-surgical nursing, patient deterioration, rapid response training, self-confidence, simulation-based education.



## INTRODUCTION

Patient deterioration remains a critical challenge in hospital settings, particularly in medical-surgical units where patients may experience sudden and unexpected physiological decline. Early recognition and timely intervention are essential in preventing adverse outcomes such as cardiac arrest, intensive care unit admission, or mortality. However, failure to recognize subtle changes in patient conditions may lead to delayed responses and worsening clinical outcomes. Patient deterioration has been described as a phenomenon resulting from the failure to recognize or appropriately respond to changes in a patient's clinical status. Nurses play a vital role in monitoring patient conditions because they maintain the closest and most continuous contact with patients in hospital settings. Through regular assessment of vital signs, mental status, and other physiological indicators, nurses are often the first healthcare professionals to detect early signs of deterioration. In medical-surgical units, where monitoring equipment may be limited and nurse-to-patient ratios are higher compared with intensive care settings, the ability of nurses to recognize deterioration and initiate appropriate actions becomes even more critical.

Critical thinking is widely recognized as an essential competency in nursing practice. It enables nurses to assess patient conditions, interpret clinical data, and make sound judgments regarding appropriate interventions. According to Martin (2002), critical thinking is a cognitive process used by nurses to make clinical decisions, and the quality of these decisions often improves with increasing clinical expertise. Nurses who demonstrate strong critical thinking skills are more capable of analysing patient information, identifying potential complications, and initiating timely interventions to prevent further deterioration.

Self-confidence is another important factor influencing nurses' performance during patient deterioration events. Self-confidence refers to an individual's belief in their ability to perform tasks successfully. In nursing practice, self-confident nurses are more likely to speak up, advocate for patients, and initiate appropriate clinical actions when necessary. Education, training, clinical experience, and organizational support all contribute to the development of self-confidence among nurses. Studies have shown that self-confidence is positively associated with critical thinking and overall clinical competence (Tajvidi & Hanjani, 2019).

Clinical decision-making serves as the process through which nurses apply their knowledge, reasoning, and clinical judgment to determine appropriate patient care interventions. This process involves synthesizing patient data, evaluating possible explanations for clinical changes, and selecting the most appropriate course of action. Benner (1984) emphasized that clinical decision-making evolves with experience as nurses progress from novice to expert levels of practice; this developmental progression remains evident in recent studies highlighting experience as a key predictor of clinical judgment and professional competence (Lamichhane, 2025; Mendivil et al., 2025).

In the Philippines, hospitals particularly those in the National Capital Region face additional challenges related to patient deterioration management. High patient loads, limited resources, and overcrowding can make continuous monitoring and early detection of deterioration difficult. While larger hospitals may have better monitoring systems and structured protocols, smaller facilities may experience staffing shortages and limited access to advanced equipment. These conditions highlight the need for nurses to rely heavily on their clinical judgment and decision-making skills when managing patient deterioration events. Despite the recognized



importance of critical thinking, self-confidence, and clinical decision-making in nursing practice, limited research has explored how these factors predict the clinical decision-making of medical-surgical nurses managing patient deterioration events in the Philippine context. Many previous studies have focused on nursing students or specialized nursing areas rather than staff nurses working in medical-surgical units (Arkan et al., 2023; Alrashidi et al., 2023).

Therefore, this study aimed to determine which nurse-related factors specifically critical thinking, self-confidence, and selected demographic characteristics significantly predict the clinical decision-making of medical-surgical nurses when managing patient deterioration events. The findings of this study also served as the basis for developing a competency enhancement program to improve nurses' ability to recognize and manage patient deterioration effectively.

## LITERATURE/THEORETICAL UNDERPINNING

Patient deterioration events represent a significant concern in hospital settings because they may lead to serious complications if not recognized and addressed promptly. Nurses serve as frontline healthcare providers responsible for monitoring patients and identifying early signs of clinical decline. Their ability to recognize deterioration and respond appropriately is essential for ensuring patient safety and preventing failure-to-rescue events.

Rapid Response Teams (RRTs) have been introduced in many healthcare institutions to address patient deterioration. These multidisciplinary teams are activated when early signs of deterioration are detected in hospitalized patients. Research has shown that the implementation of RRTs can significantly reduce inpatient mortality rates, cardiopulmonary arrests, and unplanned intensive care unit admissions. However, the effectiveness of RRTs depends largely on nurses' ability to recognize deterioration and initiate escalation protocols.

Critical thinking is widely considered a fundamental component of safe and effective nursing practice. It involves the ability to analyze clinical information, evaluate evidence, and make reasoned judgments regarding patient care. Critical thinking enables nurses to identify subtle clinical changes, interpret patient data accurately, and determine appropriate interventions. In complex healthcare environments, nurses with strong critical thinking skills are better equipped to manage unpredictable clinical situations and ensure optimal patient outcomes.

Self-confidence also plays an important role in nursing practice. Nurses with higher levels of self-confidence are more likely to take initiative, communicate concerns, and implement interventions during critical events. In contrast, nurses with low self-confidence may hesitate to act even when they possess the necessary knowledge and skills. Simulation-based training and clinical experience have been identified as effective strategies for enhancing self-confidence among nurses.

Clinical decision-making refers to the process of selecting appropriate actions based on the interpretation of clinical data and professional judgment. Effective decision-making requires the integration of knowledge, experience, critical thinking, and situational awareness. Experienced nurses often rely on pattern recognition and intuitive judgment developed through



repeated clinical exposure. This ability allows them to respond quickly and effectively to patient deterioration events.

This study is anchored on three theoretical frameworks: Watson-Glaser's Critical Thinking Model, Bandura's Self-Efficacy Theory, and Benner's Novice to Expert Model. Watson-Glaser's model explains the cognitive processes involved in critical thinking, including interpretation, analysis, evaluation, and inference. Bandura's Self-Efficacy Theory emphasizes the role of confidence in influencing behaviour and performance. Benner's model describes the progression of nursing expertise from novice to expert, highlighting how clinical experience shapes decision-making abilities.

Together, these frameworks provide a comprehensive understanding of how cognitive abilities, psychological factors, and professional experience influence clinical decision-making among nurses managing patient deterioration events.

## METHODOLOGY

This study employed a predictive correlational research design to determine the nurse-related factors that significantly predict the clinical decision-making of medical-surgical nurses managing patient deterioration events. The design allowed the researcher to examine relationships between variables and identify predictors of clinical decision-making. The study was conducted among medical-surgical staff nurses working in selected Level 2 and Level 3 hospitals in Manila. A non-probability purposive sampling technique was employed to recruit participants who met the inclusion criteria. Participants were required to be between 22 and 59 years old, currently assigned to a medical-surgical unit, and have experienced at least two patient deterioration events per week, as self-reported in the survey questionnaire. Nurses who had worked in the hospital for less than six months or had not encountered patient deterioration events were excluded from the study. The hospitals were selected through convenience sampling, based on accessibility, willingness to participate, and approval from hospital administrators. These institutions were chosen to represent Level 2 and Level 3 healthcare facilities within Manila where patient deterioration events are commonly encountered in medical-surgical units.

A total of 290 medical-surgical staff nurses participated in the study. The sample size was determined using G\*Power 3.1 for multiple linear regression analysis, with an anticipated medium effect size ( $f^2 = 0.15$ ), a significance level of 0.05, and a statistical power of 0.95. The required minimum sample size was estimated to be lower than the actual number of participants; thus, the final sample of 290 was considered adequate to ensure sufficient statistical power and reliability of the findings. Data were collected using standardized survey instruments measuring critical thinking, self-confidence, and clinical decision-making.

Critical thinking was measured using the Critical Thinking Self-Assessment Scale–Short Form (CTSAS-SF), which consists of 60 items rated on a 6-point Likert scale, covering domains such as interpretation, analysis, evaluation, inference, explanation, and self-regulation. Higher scores indicate greater levels of critical thinking. The instrument has demonstrated good internal consistency, with a reported Cronbach's alpha of 0.969, and established construct validity.



Self-confidence was assessed using the Self-Confidence Scale developed by Hicks, which includes 12 items measuring confidence in recognizing patient deterioration, performing assessments, implementing interventions, and evaluating outcomes. Responses are rated on a 5-point Likert scale with higher scores reflecting greater self-confidence. The tool has demonstrated acceptable reliability, with a Cronbach's alpha of 0.96 and evidence of content validity.

Clinical decision-making was measured using the Clinical Decision-Making in Nursing Scale (CDMNS) developed by Jenkins, which consists of 40 items rated on a 5-point Likert scale. The instrument assesses domains such as search for alternatives, canvassing of objectives and values, evaluation of consequences, and information seeking. The CDMNS has demonstrated strong psychometric properties, with reported Cronbach's alpha ranging from 0.83 to 0.90, and established construct validity.

Data collection was conducted from January to May 2025 following approval from the institutional ethics committee and participating hospitals. Participants provided informed consent before completing the survey questionnaires.

Data were analysed using descriptive and inferential statistical methods. Multiple linear regression analysis was performed to identify significant predictors of clinical decision-making among medical-surgical nurses. The level of significance was set at 0.05.

## RESULTS/FINDINGS

The results indicated that the full regression model, which included ten nurse-related variables namely critical thinking, self-confidence, age, sex, educational attainment, level of hospital, sector of hospital, years of professional service, previous rotation in non-medical-surgical units, and prior rapid response team (RRT) training, significantly predicted clinical decision-making among medical-surgical nurses. The model yielded an F value of 47.6 with a significance level of  $p < .001$  and an adjusted  $R^2$  of 0.677, indicating that approximately 67.7% of the variance in clinical decision-making was explained by the predictors included in the model.

A reduced four-factor model was subsequently developed to identify the most significant predictors of clinical decision-making. This reduced model included critical thinking, self-confidence, previous rotation in non-medical-surgical units, and prior Rapid Response Team training. The reduced model retained comparable explanatory power with an adjusted  $R^2$  of 0.676. The results revealed that clinical decision-making scores were positively associated with higher levels of critical thinking ( $b = 0.280$ ,  $p < .001$ , 95% CI [0.11, 0.45]) and self-confidence ( $b = 1.124$ ,  $p < .001$ , 95% CI [0.46, 1.79]). Additionally, nurses who had previous rotations in non-medical-surgical units demonstrated higher clinical decision-making scores ( $b = 4.502$ ,  $p = .005$ , 95% CI [1.35, 7.65]). Prior training related to Rapid Response Teams also significantly increased clinical decision-making scores ( $b = 6.196$ ,  $p < .001$ ).

The results show that both cognitive and experiential factors contribute significantly to the clinical decision-making abilities of medical-surgical nurses when managing patient deterioration events (see Table 1)

**Table 1.**

*Four-Factor Reduced Model of Nurse-Related Factors that Significantly Predict Clinical Decision-Making*

<b>Dimension</b>	<b>Nurse-Related Factors</b>	<b>SumSq</b>	<b>B coefficient</b>	<b>t</b>	<b>P</b>	<b>Remarks</b>
<i>Clinical Decision Making</i>	<i>Critical Thinking</i>	21777	0.280	11.11	< .001	<i>Significant predictor</i>
	<i>Self-Confidence</i>	12076	1.124	8.27	< .001	<i>Significant predictor</i>
	Previous rotation in non-MS unit					<i>Significant predictor</i>
	YES – NO	1399	4.502	2.82	0.005	
	Previous training related to RRT					<i>Significant predictor</i>
	YES – NO	2457	6.196	3.73	< .001	
<i>Overall F-test: F = 152, p &lt; .001</i>						
<i>R<sup>2</sup> = 0.681</i>						
<i>Adj. R<sup>2</sup> = 0.676</i>						

*Note: Nurse-related factor is considered significant if the p-value is below 0.5 level of significance*

## DISCUSSION

Self-confidence was also identified as a strong predictor of clinical decision-making. Nurses who believed in their abilities were more likely to initiate timely interventions and advocate for patient care when deterioration occurred. This finding is consistent with previous studies that emphasize the role of self-efficacy in influencing clinical performance. For instance, Albert Bandura (1977) posited that individuals with higher self-efficacy are more likely to take initiative and perform effectively in challenging situations. Similarly, Alrashidi et al. (2023) reported that increased self-confidence among nurses is associated with improved clinical performance and competence, while Liaw et al. (2011) found that confidence enhances nurses' ability to respond appropriately during patient deterioration events. These findings are congruent with the present study, which demonstrates that self-confidence significantly contributes to effective clinical decision-making among medical-surgical nurses.

Experiential factors such as previous rotations in non-medical-surgical units and prior Rapid Response Team (RRT) training were also found to significantly influence clinical decision-making. Nurses with prior exposure to different clinical areas are likely to develop broader clinical perspectives, improved pattern recognition, and greater adaptability in managing complex patient conditions. Similarly, RRT training enhances decision-making by equipping



nurses with structured approaches to recognizing and responding to patient deterioration, improving situational awareness, and reinforcing timely escalation of care.

The strong coefficient observed for self-confidence may be attributed to its role in enabling nurses to act decisively under pressure. Nurses with higher self-confidence are more likely to trust their clinical judgment, initiate timely interventions, and communicate effectively with the healthcare team, all of which are critical during patient deterioration events. This aligns with Albert Bandura's theory, which posits that individuals with higher self-efficacy are more likely to perform tasks successfully and take initiative in challenging situations.

These findings support Benner's Novice to Expert Model, which emphasizes that clinical decision-making improves as nurses gain experience and exposure to diverse clinical situations. From a practical perspective, these results highlight the importance of structured experiential learning in hospital settings. Healthcare institutions should prioritize cross-unit rotations and regular RRT training programs to enhance nurses' clinical competence. Hospital administrators may consider integrating simulation-based training, mentorship, and interdisciplinary exposure into continuing professional development programs, as these strategies can strengthen both confidence and decision-making skills.

## **IMPLICATION TO RESEARCH AND PRACTICE**

The findings of this study have important implications for nursing education, clinical practice, and future research.

In clinical practice, healthcare institutions may develop structured competency enhancement programs aimed at improving nurses' critical thinking, self-confidence, and clinical decision-making skills. Based on the findings of this study, a competency enhancement program, referred to as the NURSE EDGE Program, is proposed to address the key predictors identified. The program is designed to enhance nurses' competence through simulation-based learning, case-based scenario discussions, structured mentorship, and cross-unit clinical exposure. It specifically targets the development of critical thinking and self-confidence while providing experiential learning opportunities aligned with real clinical situations.

The NURSE EDGE Program may be implemented through regular training schedules, such as quarterly high-fidelity simulation sessions, monthly case reviews, and ongoing mentorship for newly hired or less experienced medical-surgical nurses. Additionally, the program integrates Rapid Response Team (RRT)-related training and interdisciplinary collaboration, enabling nurses to improve their ability to recognize and respond to patient deterioration effectively. The program is primarily intended for medical-surgical staff nurses, particularly those with limited exposure to patient deterioration events.

Hospital administrators may also strengthen Rapid Response Team training programs and encourage cross-unit clinical rotations to broaden nurses' clinical exposure. Implementing structured programs such as NURSE EDGE may contribute to improved early recognition of patient deterioration, timely clinical interventions, and overall patient safety outcomes.



For nursing education, academic institutions may incorporate simulation-based training and problem-based learning approaches into nursing curricula to prepare students for real-world patient deterioration scenarios.

Future research may explore additional factors influencing clinical decision-making, such as organizational culture, team communication, and leadership support.

## **CONCLUSION**

This study confirmed that critical thinking and self-confidence significantly predict the clinical decision-making abilities of medical-surgical nurses managing patient deterioration events. Additionally, experiential factors such as prior rotations in non-medical-surgical units and Rapid Response Team training contribute to improved decision-making capacity. This study makes a significant contribution to the existing body of knowledge by providing empirical evidence on the combined influence of cognitive, psychological, and experiential factors on clinical decision-making among practicing medical-surgical nurses, a population that has been less frequently examined in previous research. Furthermore, it extends current literature by identifying key predictors of decision-making within the context of patient deterioration in the Philippine healthcare setting, offering context-specific insights relevant to similar resource-constrained environments. These findings highlight the importance of developing structured educational and training programs that strengthen nurses' cognitive competencies, confidence, and experiential preparedness.

## **FUTURE RESEARCH**

Future studies may further explore the factors that influence clinical decision-making among nurses in managing patient deterioration events. While this study examined the predictive roles of critical thinking, self-confidence, and selected demographic characteristics, other potential variables may also contribute to nurses' decision-making abilities. These include workplace culture, institutional support, team dynamics, leadership influence, and external stressors within the clinical environment. Examining these factors may provide a more comprehensive understanding of the conditions that shape nurses' responses to patient deterioration. Further research may also expand the scope of participants to include nurses from other clinical areas such as intensive care units and emergency departments. These practice settings involve different clinical environments, monitoring systems, and team dynamics, which may influence how nurses recognize and respond to patient deterioration. Comparative studies across different hospital units may provide valuable insights into how clinical contexts shape decision-making processes.

Additionally, future research may consider conducting longitudinal studies to examine how training programs aimed at improving critical thinking and self-confidence influence nurses' clinical decision-making over time. Evaluating the long-term outcomes of such interventions may help determine whether competency enhancement programs lead to sustained improvements in patient care and patient safety. Qualitative research may also be conducted to explore nurses' experiences, perceptions, and challenges in managing patient deterioration



events. Such approaches may provide deeper insights into the barriers nurses encounter in clinical decision-making and escalation of care, thereby contributing to the development of more effective educational and organizational strategies.

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